

[View Full Course Details including Latest Schedule Online](#)

PHOENIX TS

Technical Writing Training

This instructor-led training course teaches participants to write clear, concise business documents. This training teaches students how to write proposals, reports, manuals, and letters.

Due to Covid-19 safety restrictions PhoenixTS will temporarily be unable to provide food to our students who attend class at our Training Center; however, our Break Areas are **currently open** where students will find a constant supply of Coffee, Tea and Water. Students may bring their own lunch and snacks to eat in our breakrooms or at their seat in the classroom or eat out at one of the many nearby restaurants.

Course Overview

This training course is a two-day overview of best practices for technical writing. It reviews the technical writing process from setting your purpose, writing for your audience, and organizing your content. The rules of clear writing will be covered with an emphasis on technical writing: clarity and precision, design, and ethics. In addition, the formats for the most popular technical documents will be reviewed.

Schedule

DATE	LOCATION	
11/01/22 - 11/02/22 (2 days) 8:30AM - 4:30PM	Live Online Open	Contact Us
1/31/23 - 2/01/23 (2 days) 8:30AM - 4:30PM	Tysons Corner, VA Open	Contact Us
2/07/23 - 2/08/23 (2 days) 8:30AM - 4:30PM	Live Online Open	Contact Us



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DATE	LOCATION	
2/07/23 - 2/08/23 (2 days) 8:30AM - 4:30PM	Columbia, MD Open	Contact Us
3/28/23 - 3/29/23 (2 days) 8:30AM - 4:30PM	Tysons Corner, VA Open	Contact Us
4/04/23 - 4/05/23 (2 days) 8:30AM - 4:30PM	Live Online Open	Contact Us
4/04/23 - 4/05/23 (2 days) 8:30AM - 4:30PM	Columbia, MD Open	Contact Us
5/30/23 - 5/31/23 (2 days) 8:30AM - 4:30PM	Tysons Corner, VA Open	Contact Us
6/06/23 - 6/07/23 (2 days) 8:30AM - 4:30PM	Live Online Open	Contact Us
6/06/23 - 6/07/23 (2 days) 8:30AM - 4:30PM	Columbia, MD Open	Contact Us
7/25/23 - 7/26/23 (2 days) 8:30AM - 4:30PM	Tysons Corner, VA Open	Contact Us
8/01/23 - 8/02/23 (2 days) 8:30AM - 4:30PM	Live Online Open	Contact Us
8/01/23 - 8/02/23 (2 days) 8:30AM - 4:30PM	Columbia, MD Open	Contact Us
9/26/23 - 9/27/23 (2 days) 8:30AM - 4:30PM	Tysons Corner, VA Open	Contact Us
10/03/23 - 10/04/23 (2 days) 8:30AM - 4:30PM	Live Online Open	Contact Us
10/03/23 - 10/04/23 (2 days) 8:30AM - 4:30PM	Columbia, MD Open	Contact Us
11/28/23 - 11/29/23 (2 days) 8:30AM - 4:30PM	Tysons Corner, VA Open	Contact Us
12/05/23 - 12/06/23 (2 days) 8:30AM - 4:30PM	Live Online Open	Contact Us



DATE

12/05/23 - 12/06/23 (2 days)
8:30AM - 4:30PM

LOCATION

Columbia, MD
[Open](#)

[Contact Us](#)

Course Outline

Know Your Purpose and Your Writing Situation

- Identify the purpose of your writing and state the purpose in writing
- Create and use a work plan for your writing
- Key concepts
 - Writing purpose
 - Writer's situation
 - Writing work plan

Know Your Audience and Their Situation

- Identify your audience
- Recognize your audience's situation
- Key concepts
 - Audience concerns and characteristics
 - Audience education, experiences, and workplace locations
 - Audience attitude toward your writing purpose

Choose and Organize Your Content Around Your Purpose and Audience

- Research content of writing
- Choose content of writing
- Organize content of writing
 - Chronological
 - Classification and Division
 - Mechanism Descriptions

Write Clearly and Precisely

- Write a clear opening paragraph
- Write in language appropriate for readers



- Write in active voice
- Key concepts
 - What to include in an opening paragraph
 - Audience
 - Active voice
 - Pronouns
 - Active verbs
 - Keep writing simple
 - Collaborative writing

Use Good Page Design

- Produce documents that are accessible
- Produce visually attractive documents
- Key concepts
 - Templates
 - Headings
 - Page headers and footers
 - Appropriate text
 - Lists and table
 - Bold, italics and caps
 - White space

Think Visually

- Obtain and use visual representations
- Key concepts
 - Technical drawings, photographs, and other images
 - Google image search
 - Fair use laws
 - Style guides
 - Cultural considerations for images

Write Ethically

- Write balanced documents
- Write honest documents
- Credit sources
- Construct ethical graphs
- Key concepts
 - Plagiarism



- Style Guides
- Citations
- Ethical graphs

Elements of Reports

- Create reports with all appropriate parts
- Key concepts
 - Title page
 - Letter of transmittal
 - Preface
 - Table of contents
 - List of Illustrations
 - Glossary
 - List of Symbols
 - Abstracts and Summaries
 - Introduction
 - Discussion
 - Conclusion and recommendation
 - Appendixes

Formats of Reports

- Know the formats and parts that make up the most common technical documents
- Key concepts
 - Instructions
 - Warnings
 - Theory
 - Glossary
 - Analytical reports
 - Proposals
 - Progress reports
 - Empirical research reports

Formats of Correspondence

- Write professional and effective business correspondence
- Key concepts
 - Elements of a letter
 - Memorandums
 - Email



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- Resumes
- Application letters

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Starting at **\$1,495**

ATTENTION

For GSA pricing or Contractor quotes call
[240.667.7757](tel:240.667.7757)

GSA



Price Match Guarantee

We'll match any competitor's price quote. Call us at 240-667-7757.



Included in this **Technical Writing Training**

- 2 days instructor-led training
- Technical Writing Training training book
- Notepad, pen and highlighter
- Variety of bagels, fruits, doughnuts and cereal available at the start of class*
- Tea, coffee and soda available throughout the day*
- Freshly baked cookies every afternoon*